

# Alex Louderback

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## EDUCATION

**York College of Pennsylvania** | Computer Science, B.S. | 3.33 GPA | York, PA 05/15/2021

**Harford Community College** | Computer Science, A.S. | 3.4 GPA | Bel Air, MD 05/16/2019

**Certifications:** Salesforce Certified Administrator, Copado Certified Deployment Manager

**Awards:** Gearset DevOps Leader (Class of 2026), NPT Get DAF Done Award, McNees TechCelerator 2022 Winner

## PROFESSIONAL EXPERIENCE

**IT Delivery, CRM Team** | National Philanthropic Trust 11/13/2024-Present

Salesforce DevOps Engineer

- Instituted a Gearset CI/CD pipeline for continuous development, testing and releases.
- Orchestrated over 150 releases over the course of 2025, doubling the CRM team's previous release cadence
- Enforced intelligent gating in SDLC, including static code analysis, AI/LLM scanning, and peer review standardization
- Led migration from Own Secure to Gearset Backup upon sunset of Own Backup
- Owned rearchitecture and rollout of Jira and JSM Help Portal, allowing for the creation of a Center of Excellence Dashboard
- Helped found the first IT Delivery Center of Excellence and built Center of Excellence Metrics Dashboard to generate reporting of value based metrics like DORA, velocity, and transformation progress across IT

**U.S. Delivery Center: Deloitte** | Deloitte 06/14/2021-11/12/2024

Software Solution Analyst | Federal Contractor | Full-Time, 40 Hours a week

- Work with team of functional and software developers to deliver updates and newly designed products to product owners
- Build React-based Lightning Web Components for web application allowing customers to create applications for USDA ReConnect grant program
- Support USDA, VA, and HHS clients to help drive government processes, grant programs, and employee management systems and platforms

**C5ISR Command, Power, and Integration (U.S. Army)** | Aberdeen Proving Ground, MD 09/12/2019-04/29/2021

Student Intern- Secret Clearance

Intermittent, 40 Hours a week between 12/2019-02/2020, 05/2020-08/2020, 12/2020-02/2021

- Worked with team of 4 to implement new messaging protocols and messaging testing suites for use in training warfighters and in the battlefield
- Used Java, JavaFX to implement a new testing dashboard, messaging protocol, JIRA to manage version control

## LEADERSHIP EXPERIENCE

**Public Presenter: DevOps is a Team Sport** | Gearset DevOps Dreamin' London 2025 11/20/2025

- Delivered presentation on the benefits of integrating DevOps into everyday practices & across development teams
- Represented NPT's values & innovation on international stage to hundreds of conference attendees

**Evaluation Criteria Implementation** | Project Lead | Deloitte 03/04/2022-05/14/2022

- Managed development scrum team of 4 to successfully design, implement and deploy Evaluation Criteria webpage for USDA's ReConnect portal
- Assisted with design phase, ticket writing, developing, and testing of brand new functionality for the Reconnect portal

## ASK ME ABOUT

**McNees TechCelerator** | Participant & Grant Winner 04/14/2022 -05/28/2022

**Eagle Scout Project: Installation of a Flagpole** | Fallston United Methodist Church 12/01/2015 - 09/15/2016